

A-Z HOTEL GUIDE







Adapters	The voltage in the Netherlands is 220/240 volt, 50 HZ. Adapters are available at the reception desk. A deposit of €20,00 will be charged to your bill. When you hand in the adapter the deposit will be void.
Address details	Hotel Parkzicht Alberdingk Thijmlaan 18 5615 EB EINDHOVEN • Telephone: 0031 – (0) 40 – 214 66 40 • Website: <u>www.hotelparkzicht.nl</u> • E-mail: <u>reception@hotelparkzicht.nl</u>
Air Conditioning	All rooms are equipped with air conditioning (and heating system) which you can control yourself.
ANWB	The ANWB is a shop which offers a diversity of products that have to do with travelling. Varying from car or bicycle information to rain coats, shoes, routes, guides etc. You will find the ANWB at the following address: Emmasingel 10 Eindhoven. • Telephone: 040 – 236 86 00 • Website: <u>www.anwb.nl</u>

B

Baby cot	If you require a baby cot in your room, please contact reception. We charge a small fee of €5,50.
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Bar	The hotel bar is open each day from 12 pm. Furthermore you are more than welcome in our guest lounge (Parkroom) on the ground floor. This area can be used to read the newspaper, to work or to relax. (This room is not available during parties and meetings).
Bicycle	Eindhoven has beautiful surroundings. We rent bikes for €10,00 a day or €7,50 a day for more days. If you would like to rent a bike, ask the reception for further information.
Breakfast	Our breakfast buffet is served from Monday to Friday from 7:00 am until 10:00 am, on Saturday, Sunday and bank Holidays breakfast is served from 8.00 am until 11.00 am. The costs are € 17,50 per person per day. Kids from 4 till 12 years pay € 7,50 a day and kids from 0 t/m 3 can have breakfast for free.

C

Car Rental	Car Rental Several car rental companies in Eindhoven are: Europcar, Stationsplein 24. • Telephone: 040 – 245 49 55 / 0900 – 05 40 • Website: <u>www.europcar.co.uk</u> Hertz Autoverhuur, Thorvaldenlaan 8. • Telephone: 040 – 251 39 44 • Website: <u>www.hertz.nl/rentacar/reservation</u> Avis Autoverhuur, Rystenweg 6. • Telephone: 040 – 251 30 48 • Website: <u>www.avis.en</u> For further possibilities contact reception.



Children's Menu	Especially for the children the restaurant serves a special children's menu. For more information or reservations, please contact reception.
Cinemas	Eindhoven has the following cinemas: LAB-1, Keizersgracht 19 • Telephone: +3140 209 4091 • Website: <u>www.lab-1.nl</u> Pathé, Dommelstraat 27 • Telephone: +3188 515 2050 • Website: <u>www.pathe.nl</u> Vue, Nieuwe Emmasingel 20
	 Telephone: +3140 249 0255 Website: <u>www.vuecinemas.nl</u>
Computer	The hotel doesn't offer a computer for guest services.
Concerts & Theatres	Concert information and bookings: Muziekcentrum Frits Philips, Jan van Lieshoutstaat 3, Eindhoven. • Telephone: 040 – 265 56 00 • Website: <u>www.muziekcentrum.nl</u> Parktheater, Elzentlaan 50, Eindhoven • Telephone: 040 – 211 11 22 • Website: <u>www.parktheater.nl</u> Effenaar, Dommelstraat 2, Eindhoven • Telephone: 040 – 239 36 66 • Website: <u>www.effenaar.nl</u>



Departure	We kindly ask you to leave the room before 11 a.m. on the day of your departure. If you would like to have a late check-out, please contact the reception for the possibilities.
Dinner reservations	If you would like to book a table in the restaurant, please ask the reception to make a reservation. For dinner the kitchen is open from 5 p.m. to 9.30 p.m. Our hotelguests receive a 10% discount on à la carte dishes in the menu.
Do Not Disturb	We kindly ask you to place the "nope" sign on your door if you don't wish to be disturbed.
Dry-Cleaning Service	If you wish to have your clothes dry-cleaned, please hand in your laundry at the reception before 9 a.m. Your laundry will be returned the same day between 6 and 7 p.m. This laundry service is available from Mondays to Fridays. Laundry forms with a price list can be found in main drawer at the desk in your room.
Duvet	If you require an extra duvet, please contact the reception.

E

Emergencies	In case of emergency, call reception immediately +31 40 214 66 40.
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Emergency Exits	Emergency exits are situated through out the building, green signs will guide you to the nearest exit. The exit routes can be found on the floor plan in your hotel room. In case of emergency, please report to the assembly point. It is located at the front of the hotel between the two car parks.
Events	 If you want to know if there are any events taking place during your stay, please contact: Tourist Information Eindhoven, Stationsplein 2302. Telephone: 0900 – 112 23 63. Website: <u>www.thisiseindhoven.com/en/visit</u> Would you like to organise an event at our restaurant or hotel? Please contact our event manager.

F

Fire Extinguisher	Fire hose reels can be found on each floor. In case of fire, please contact reception +3140 214 66 40.
First-Aid	If you are in need of first aid, contact reception immediately.
Flight Information	Please contact the reception for assistance regarding booking and/or confirming your flight(s).
Flowers	Would you like to buy or order flowers? The nearest floral shop is: Bloemisterij Pasmans, Gestelsestraat 2a. • Telephone: 040-244 60 33 • Website: <u>www.bloemisterijpasmans.nl</u> Another possibility is to order flowers at: Fleurop • Telephone: 0900-356 93 77 • Website: <u>www.fleurop.com</u>



Foreign Currency ba	ou can change your foreign currency at various anks or at the exchange office at the train station. GWK)
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G

General Practitioner	With complaints, please contact your own doctor first. The GP is only accessible during the weekend for emergencies.
Golf	There are several golf courses in Eindhoven and surroundings. We recommend you: Golfbaan Welschap 18-holes course, Welschapsedijk 164. • Telephone: 040 – 251 57 97 • Website: <u>www.golfclubwelschap.nl</u>

Η

Hair Dryer	Every bathroom is equipped with a hair dryer. In case the hair dryer is broken or isn't working properly, please contact the reception.
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Holland Casino	In the city center of Eindhoven you will find: Holland Casino Eindhoven, Heuvel Galerie 134. • Telephone: 040 – 235 73 57 • Website: <u>www.hollandcasino.nl/en/home</u> At the reception there are free entrance vouchers for Holland Casino available.
Hotel Reservations	We will be more than happy to make a reservation for your next stay. Please contact the reception.
Hospitals	 In Eindhoven there are two hospitals: Catharina Ziekenhuis, Michelangelolaan 2. Telephone: 040-239 91 11 Website: www.catharinaziekenhuis.nl Maxima Medisch Centrum, Ds. Th. Fieldnerstraat 1. Telephone: 040-888 80 00 Website: www.mmc.nl/english If you wish to receive more information about a hospital, please contact the reception.

Ι

Internet	Throughout the hotel and restaurant the hotel offers a free Wi-Fi connection. A password is needed to enter the connection. This code is: FEELATHOME
Iron & board	If you require an iron and ironing board, please contact the reception.



a valid identity card, we will provide you with a new key card.
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L

Laundry Service	If you wish to have your clothes dry-cleaned, please hand in your laundry at the reception before 9 a.m. Your laundry will be returned the same day between 6 and 7 p.m. This laundry service is available from Monday to Friday. Laundry forms with a price list, can be found in the main drawer in the desk in your room.
Lost & Found	All lost property will be kept at the reception. If you have lost or found anything, please contact the reception.
Luggage Service	If you need any assistance with your luggage, please contact our reception. We are more than happy to assist you with your luggage.
Lunch	Lunch is served in our restaurant from 11.30 a.m. to 3.30 p.m. Ask the reception to make a reservation.

M



Midget Golf	Would you like to go play midget golf? You will be more than welcome at: Paviljoen Genneper Parken, A. Coolenlaan 2a, Eindhoven • Telephone: 040 – 252 46 32 • Website: <u>www.paviljoengenneperparken.nl</u>
Museums	 Eindhoven has several interesting museums: Van Abbemuseum, Bilderdijklaan 10. Telephone: 040 – 238 10 00 Website: vanabbemuseum.nl/en/ Daf Museum, Tongelresestraat 27. Telephone: 040 – 244 43 64 Website: www.dafmuseum.nl/en/ Philips museum, Emmasingel 31. Telephone: 040-235 90 30 Website: www.philips.nl/en/a-w/philips- museum.html If you are interested in more information about museums or other places worth visiting, please contact reception.

N

Non-Smoking Rooms	All our rooms are non-smoking rooms.
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Parking	Free parking is available in front of the hotel and in the area. Remember not to leave any valuable belongings in your car.
Payment	We accept the following methods of payment: • Meastro (PIN) • American Express • Mastercard • UnionPay • JCB • Visa Card
Pets	Small pets are welcome for a small fee of €10,00 per pet. We ask you to mention when you take your pet with you, when making a reservation in our hotel.
Photocopies & printouts	A photocopier is available at the reception. Reception will be more than happy to assist you.
Pillows	If you require an extra pillow, please contact the reception.
Public Transport	For information about public transport, please call the "OV- reisinformatie" number (public transport travel information) on 0900 – 92 92, or go to www.ov.nl. (only in Dutch). Another possibility is to contact the NS via 030-751 51 55, or go to www.ns.nl. (also an English Version) If you require any assistance, please do not hesitate to contact the reception.

R

Reception	Our reception is open 24/7. Feel always free to contact us 003140-2146640
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Restaurant	Our restaurant Thym by Parkzicht is open daily from 8 a.m. The menu is available at the reception. Please let us know if we can reserve a table.
Room Cleaning	The rooms will be cleaned on a daily basis. If you have any questions or comments regarding cleaning, please contact the reception. If you don't want your room to be cleaned, please use the "nope" sign.
Room service	It is possible to use room service between 12.00-16.00 and 17.00-21.30 hours. The rate is € 5.50 per placed order.

S

Shaving Kit	If you forgot your shaving kit, small shaving kits are available at the reception.
Swimming Pools	 In the near area: National swimming centre de Tongelreep, A. Coolenlaan 1. Telephone: +3140 238 1139 Website: <u>Tongelreep National Swimming Center</u> (eindhovensport.nl) Ottenbad, Vrijkamplaan 5. Telefoon: 040 – 238 88 00 Website: <u>Swimming pool ir. Ottenbad</u> (eindhovensport.nl) Would you like to receive more information about other swimming pools, contact the reception.



Taxi	If you need a taxi, contact the reception. They will be more than happy to order you a taxi.
Television	Information about the television channels can be found at "Television channels" at the left menu.
Turn-down service	If you wish to use the turn-down service, please contact reception.

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Τ

Umbrella	Umbrellas are available at the reception. A deposit of €25,00 will be charged to your bill. When you hand in the umbrella the deposit will be void.
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V

VVV Eindhoven (Tourist Information)	 VVV Eindhoven (Tourist Information) For information about Eindhoven and area go to: VVV Eindhoven, Stationsplein 2302. Telephone: +3140 297 9115 Website: <u>www.thisiseindhoven.com/en/visit</u>
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Wake up call	If you wish to make use of a wake up call, leave your number at the reception. They will give you a wake up call on the requested time.
Wifi	The namen of the Wifi is: Hotel & restaurant Parkzicht and the password is: FEELATHOME